



## Croisiere egypte 2025

Over 1.5 Million Happy Cruise Customers Rated Excellent ATOL Protected Find out what our customers say about us when it comes to our staff, booking process, cruise rebookings and refunds. Our Staff Excellent company. Very efficient, helpful will try and get everything you want at decent prices, will advise you on anything, everything itemised on the final statement. Cannot praise them enough, definitely go with them again May 2025, via Feefo Excellent customer service. Very informative and dealt with booking very efficiently. May 2025, via Feefo Our cruise agent was extremely helpful, knowledgeable and professional. Would certainly recommend Iglu and book with them again. May 2025, via Freefo Our cruise agent was very patient and offered exceptional customer service. She was made to wait a long time due to our circumstances, but still offered fantastic customer service and made our booking experience a very pleasant one. May 2025, via Trustpilot Our cruise agent made everything easy and was very helpful, especially in choosing the accommodation on our cruise. He also spoke clearly! May 2025, via Feefo Helpful, informative, accurate and the lady I spoke with was very clear and easy to understand. All in all, it was a very pleasant experience. April 2025, via Feefo Our cruise agent today having been sent an email guote and a voice mail message a couple of days ago. I asked for an alternative guote from a regional airport which was checked in a couple of days ago. I asked for an alternative guote from a regional airport which she was more than helpful with a recommendation to maybe going to a slightly higher grade of cabin that would suit us better. All this was organised booked and deposit paid in very short time. Very professional, polite and efficient. April 2025, via Trustpilot Our cruise agent was so kind and patient and helpful, first time booking solo holiday. April 2025, via Feefo Our cruise agent was very helpful and made booking very straightforward. She was concise and helpful. Received confirmation and detailed paperwork within an hour of booking 5 star service. March 2025, via Feefo I have always had excellent service from Iglu Cruise and they are my preferred service. March 2025, via Trustpilot Our cruise agent was very helpful and made booking very straightforward. She was concise and helpful. Received confirmation and detailed paperwork within an hour of booking 5 star service. March 2025, via Feefo Call answered within seconds and put through to a consult very quickly. Very helpful and friendly. All options discussed. Great price! March 2025, via Feefo Excellent! Our cruise agent was really patient and very knowledgeable I would certainly recommend iglu to friends and family March 2025, via Feefo Excellent customer service. The representative was highly knowledgeable, full of good advice. They were very pleasant, really good mannered and excited for us for our cruise. This is our second cruise ever and not one moan. All positive. March 2025, via Feefo Our cruise agent was very efficient. She understood straight away what our requirements were and she arranged everything without problem. March 2025, via Trustpilot Quick response to my inquiry. Our cruise agent was very efficient & made the booking extremely straightforward. March 2025, via Trustpilot Quick response and clear information and options were provided at each call. Pricing for the trip was clear and offered good overall value. March 2025, via Trustpilot Quick response and clear information and options were provided at each call. Always excellent customer service. Polite, efficient and thorough. Have booked several cruises via Iglu February 2025, via Feefo I have to say this is our second booking with IgluCruise and it won't be our last. Nothing was any problem for our cruise consultant, he took his time in explaining every step of the booking from start to finish so that I didn't have to ask any questions as all was explained thoroughly. Even when my mobile phoning was playing up he didn't make me feel silly. February 2025, via Trustpilot Our cruise consultant at Iglu proved to be very helpful and went out of her way to ensure that we made the correct choices to suit our needs. Calls were returned promptly and we were made to feel confident in our selections. February 2025, via Trustpilot Easy to contact - very competitive pricing. February 2025, via Trustpilot Easy to contact - very competitive pricing. they did not disappoint. Our cruise consultant was most helpful and knowledgeable and my booking was done thoroughly and speedily. Looking forward to going on my cruise. February 2025, via Feefo Our cruise consultant went out of her way to help us to sort changing our cruise to a different sailing. Always book with Iglu and will continue to do so February 2025, via Feefo Iglu Cruise did a fantastic job in helping us select and book our 2027 Cruise. Our cruise consultant was proactive, helpful, and was able to answer all our questions including some we hadn't thought about. I was positively pleasantly surprised at just how good the experience of doing this booking was. February 2025, via Trustpilot I was really pleased that they went above and beyond to secure me a certain cabin on my preferred cruise when it was showing on the website as sold out. I required an assistance cabin with a twin room...so very limited, plus a nice discount on top. February 2025, via Trustpilot Once we had finished the booking process we were very happy to have booked with them as it had gone smoothly January 2025, via Feefo Good to talk to someone who knows what she talking about very helpful and and knowledgeable January 2025, via Feefo Easy process glad we chose iglu to book January 2025, via Feefo The service was Great! Our agent was fantastic. He helped me through the booking process. He explained the difference between the saver and select fares and balcony locations. He became my friend in quick time. I can't thank him enough january 2025, via Feefo Excellent service from my agent. she was very thorough in explaining full details on the cruise we booked with her. Very professional during the whole process. Would differently recommend Iglu Cruise January 2025, via Feefo Excellent service. I've used Iglu twice before for booking cruises and found the company extremely efficient. Great customer service and quick to respond to questions. Highly recommend Iglu for all cruise bookings. January 2025, via TrustPilot Having just returned from my first cruise booked via IgluCruise by a family member, I wanted to book another trip. I was very impressed with the speed of service I received and got just what I wanted booked within a couple of hours of getting my first quote. January 2025, via TrustPilot Really friendly, helpful telephone consultant, very professional and knowledgeable, quick to respond to queries and to look for the best options to suit our budget. Price was very competitive, we spoke to other cruise travel companies and this was the best deal by far. Very impressed. January 2025, via TrustPilot Friendly, articulate and professional staff, third cruise we have booked. January 2025, via Feefo Friendly and helpful, took us through the whole booking process quickly and easily January 2025, via Feefo We continue to book with Iglu. Their staff are so knowledgeable. This time an agent helped us with all the finer points, making sure we got all the information we needed, and putting an excellent package together. January 2025, via Trust Pilot Our advisor was very helpful and patient with us. Especially as we kept changing our minds on ships and dates. Nothing appeared to much trouble. I would definitely use Iglu again and recommend to friends and family. January 2025, via Trust Pilot First dealings with Iglu and first impressions are good. Our agent gave us all the information we required and answered emails very promptly. Very polite and answered all our queries, regardless of how minor they were. The cruise is six months away but the booking process was straightforward and a direct number to ring should we want to alter anything prior to departure (upgrades). All good so far. January 2025, via Trust Pilot Listened to my requirements and gave me an instant quote. When I decided to book, the details including flight locator were sent to me immediately. Efficient, good service December, 2024 via Trustpilot Used this company many times, great service, great price & great cruises thanks December, 2024 via Trustpilot Always ready to help, offers a good service and good prices. January 2025, via Feefo Helpful and friendly staff who explained everything clearly. January 2025, via Feefo The agent was very helpful and flexible. I appreciated her help. December 2024 via Trustpilot I found booking a cruise via Iglu a stress free exercise, with the help and patience of the travel agent. December 2024 via Trustpilot Very good and helpful. The agent was very nice. December 2024 via Feefo Very prompt reply with my quote. Great price and very easy booking process. Many thanks for handling my booking. November, 2024 via Feefo Very good and helpful. via Feefo Very professional and helpful. My agent was polite and thorough when dealing with me. November, 2024 via Feefo Knowledgeable and handled my request quickly and effectively. November, 2024 via Trustpilot The telephone enquiry was answered promptly and politely by an agent. She was so patient and helpful as my booking was complicated. She went out of her way to accommodate my requests and I was extremely happy with the outcome. November, 2024 via Trustpilot The consultant that booked our cruise was very helpful. I wanted 3 cabins in a row and they took time to check all of our options and recommended the best availability. Very patient, very pleasant. November, 2024 via TrustPilot All round good customer service, our agent was really helpful and they also rang me back at the arranged time. All our queries were answered and the perfect cruise for us. I even added an extra person at the end and they still managed to get us a fantastic deal! November, 2024 via TrustPilot Our agent's customer service was outstanding and the cruise was easy to book. They answered all my questions I wouldn't have thought about. November, 2024 via TrustPilot My first time dealing with this company. From the first guotation to the booking, excellent service. The agent was so helpful and took too plenty of time explaining everything. October, 2024 via Feefo Our agent has gone "above and beyond" in sorting our cruise booking, following up with Celebrity on their day off. October, 2024 via Feefo Everything was brilliant. Iglu are so professional, from start to finish! October, 2024 via Feefo I have used Iglu before and also the best price. This time was no exception. I was quickly given a quote and this was emailed to me and after checking the price with other companies I booked the holiday. October, 2024 via Feefo Apart from always appearing to have the best prices for most cruises, I found the staff member I spoke to (Maddy) to be very well-informed about the ship I would be travelling on and able to provide advice on all the queries I had. She was so friendly, answered all my queries, and took her time to ensure I was happy with the selections made. October, 2024 via Trustpilot Always a fantastic service with Iglu! Used them for numerous cruises and found them to be professional, informative & friendly. Our recent booking was arranged by Beth and she was all of the above. October, 2024 via Trustpilot It was very easy to call up and talk to someone who knows the cruise business and cruise ships. Simple to book with a friendly, knowledgeable, and helpful representative. This is our third time using Iglu Cruise and we will definitely be using them again! October, 2024 via Trustpilot Had an issue with my credit card, so was directed to call in order to complete the booking. The agent was excellent, very friendly and gave some good insight into the pros and cons of Fred.Olsen against other options. September, 2024 via Trustpilot Spoke with John at Iglu to book our cruise and he was brilliant. Simple and easy booking process that went perfectly. Confirmation arrived by email straight after booking. Great Customer service! September, 2024 via Trustpilot Iglu, as usual, were extremely helpful. Mike, in particular, did everything he could to make our change of booking cost effective and hassle free. This is our fifth cruise with Iglu, and they haven't let us down yet. September, 2024 via Trustpilot Your agent Verity was extremely helpful. Nothing was too much trouble for her, like finding where we wanted to be on the ship with the cruise that we booked. This made booking with Iglu so much easier, and I appreciate the one-to-one service Iglu provides. September, 2024 via Trustpilot Easy site to navigate around and book with. Plenty of cruise options to choose from and plenty of information to enable us to make an informed decision. August, 2024 via Feefo Gill was superb! Very efficient and so guick at sorting my cruise and flights. Definitely using Iglu in the future. Thank you so much Gill, you're a star. September, 2024 via Feefo Danielle was knowledgeable, responsive and patiently guided me through the process of choosing the perfect cruise for me and my Partner. Great customer service which went above and beyond! August, 2024 via Trustpilot It was very easy to navigate through the website, and to find exactly the cruise and the cabin that we wanted. We compared the price with the P&O Cruises' price and made a reasonable saving. First time we have used Iglu, but certainly will again. August, 2024 via Trustpilot First time booking a cruise so I wasn't sure what to expect. Mark took control of our booking giving us the information we needed to book our trip. He answered all of our queries and helped us through every step. Brilliant! August, 2024 via Trustpilot Had a pre-booked telephone consultation with an Iglu agent, Kyle this afternoon. Kyle is very knowledgeable about the deal and the cruise company (Cunard) we wanted to book our cruise. He explained all the options clearly and thus enabled a better offer than the one he originally made to us to suit our needs. Kyle was able to answer all the questions I put forward and we completed the booking smoothly. August, 2024 via Trustpilot I had found a cruise with a great itinerary but the date didn't suit. Spoke to Marie and explained I wanted something similar but on a specific date. She found me the perfect alternative cruise on the date I required. Once booking was completed Marie followed up with a courtesy call to double check everything and I've to contact her if there is anything similar but on a specific date. else I require added or amended on my booking. August, 2024 via Trustpilot It was lovely to be able to communicate with a human being and Ellie was first class. She talked me through every part of my booking and very patiently answered all my questions very confidently. I was put at ease and as an elderly person it was an enormous help. August, 2024 via Trustpilot Chloe was great - this is my first cruise & she took the time to explain everything, giving me lots of different options etc. She took away the stress of booking my first cruise. August, 2024 via Trustpilot Seb was very knowledgeable and helpful with my booking. He contacted me when he said he would. His manner was very professional and in no way was I pressured during the booking and every question I asked was answered in a polite way Thank you very much. August, 2024 via Trustpilot Amanda helped my friend and I to find an even better deal for our cruise to the Grecian islands for 2025, nothing was too much trouble, she didn't push us to make a decision, she was friendly and knowledgeable. Thank you Amanda. August, 2024 via Trustpilot Sarah H was recommended to me by a family member. Sarah was very professional, friendly and gave so much detail on the Itinerary on my chosen cruise that my friend and I actually booked on the same day. I would highly recommend Iglu Cruise to anyone looking to book their next holiday. August, 2024 via Trustpilot Glen was very helpful, called back as promised, answered all the questions we had, looked as various flight options. First time booking with Iglu (although we have cruised many time). Decided to use them this time as price was better than local agent, also add-ons were what we were looking for. Their website is by far the easiest to navigate when searching for cruises. August, 2024 via Trustpilot Easy to use site plus their pricing gets you a better deal than booking direct eg with the cruise company. I like that you can actually speak to someone if needed and they contact you when they say they will, we have booked with Iglu a few times now and not had any bad experiences. August, 2024 via Frustpilot Always give good value for money. The phone team are always polite and very helpful. After booking over 8 cruises with them have so far not had a problem. Would recommend. August, 2024 via Freefo Really friendly and helpful service. August, 2024 via Feefo All information was on point and the agent was extremely pleasant & helpful. August, 2024 via Feefo Good sales service and competitive price! August, 2024 via Feefo Service was excellent. Chloe was very helpful in providing quotes and booking the cruise. August, 2024 via Feefo My go-to agent for cruises. Have been using them for many years. Vicky was very helpful and efficient in getting us the cabins and cheapest holiday, very impressed. July, 2024 via Feefo Gary was super helpful finding me the best and cheapest holiday. There were four couples that she talked to and treated us all well. She was very helpful to all of us with our different needs. July, 2024 via Feefo Friendly, easy booking with Derek. Have used Iglu Cruise previously on a few occasions but booked online. Always easy. July, 2024 via Feefo Beth was very helpful and explained everything. A credit to your company...many thanks. July, 2024 via Frustpilot Gill was extremely helpful and our booking went smoothly. Will definitely be in touch with her again when we have decided what dates and where from/to in due course. July, 2024 via Trustpilot This is our first cruise advice regarding the type of cabin, location etc that I would have easily missed, if I had booked it myself. Lovely person too! July, 2024 via Trustpilot I had never used Iglu before and have cruised for over 25 years but I was very happy with the cruise package that Vinay priced for me and I'm really looking forward to my holiday. July, 2024 via Trustpilot Karena went out of her way to make the booking as easy as possible for us and was extremely helpful and polite. We would highly recommend booking through IGLU and their friendly agent Karena. Thank you! July, 2024 via Trustpilot Both event and informative. July, 2024 via Trustpilot Both Gemma and Danielle went above and beyond to provide us with full information for our cruise. We looked at 4 options with different companies and Iglu has given us the best deal. I hope that I can write another five star review once the cruise has been taken in September 2025! July, 2024 via Trustpilot The call was answered quickly, so well done the Iglu, and Isaac handled our enquiry very efficiently. We are experienced cruise travellers and seek clarification on known options. He showed good knowledge and a friendly but professional approach. The advisor, Verity, was most helpful and found me the exact deal on a P&O cruise. She had the answer to all of my questions and was very knowledgeable. I have a friend looking for a cruise for us. He was very helpful, explained everything so we understood what he was telling us. He was very polite and made us feel at ease while talking to him and before he left he asked us if there were any questions that we wanted to ask and if we understood everything that he went through before we ended the call. June, 2024 via Trustpilot James was very knowledgeable and helpful. No pressure at any stage just informative. June, 2024 via Feefo Stuart was brilliant, very knowledgeable about the position of cabins. Finding us a port side balcony, unobstructed. Very informative about the position of cabins. Finding us a port side balcony, unobstructed to requirements would be catered for. Thank you are a superstar. We are so excited. Thank you. June 2024 via Feefo Staff were very thorough and went through all options with us before we booked. June, 2024 via Feefo It was excellent. Knowledgeable and very helpful. May, 2024 via Feefo It was easy to speak to someone. Search engine is very efficient. Price is unbeatable too. May, 2024 via Feefo It's great! You're not rushed, not pressured and your relaxed and the team are friendly. May, 2024 via Feefo It's great! You're not rushed, not pressured and your relaxed and the team are friendly. only way to describe my experience with Iglu Cruise. From start to finish Danielle sorted everything out to the last detail with the most courteously professional attitude, promptly answering all queries I may have had. Also good value for your money would highly recommend to anyone, everything in one place 5-star plus! May, 2024 via Trustpilot This was my first cruise. The two customer service reps assisting me from initial enquiry to finalising the booking were extremely professional and helpful throughout. It couldn't have been easier and I would not hesitate to book through Iglu again. May, 2024 via Trustpilot Helen was really helpful especially with organising my flights. I'm flying to Rio and as there are no direct flights from Manchester I booked a connecting flight from Manchester to Heathrow. She advised me to take an earlier flight so that I had more time at Heathrow to make my connection. She was very friendly and made it a pleasant experience to book with Iglu Cruise. May, 2024 via Trustpilot Member of staff we spoke to was very helpful and knowledgeable. He managed to get us exactly what we wanted, secured the exact cabins we wanted, and double checked all the details. Booking was super easy and I would not hesitate to use it again. May, 2024 via Trustpilot The agent was very friendly and extremely helpful. Iglu allowed us to select a cabin that suited us and the overall price quoted was cheaper than any other company we looked at (including P&O themselves). May, 2024 via Trustpilot Jo, from Iglu, made the booking process easy and was very helpful and patient. The 26-night trip was booked, at what we feel to be a very reasonable cost - given the cruise includes a balcony and starts in Singapore & ends in Sydney. May, 2024 via Trustpilot Richard was brilliant, knowledgeable and very good to communicate with. Helpful and even when there was an issue he did his best and went over and above to try and find something else. He has been great to deal with will certainly be asking for him next time. May, 2024 via Trustpilot Jennifer was extremely knowledgeable and helpful during our booking. We were unaware that it was possible for us to have a local flight as it hadn't been mentioned on the website but Jennifer offered it to us and had all the information to hand to make things simple. She was able to answer all my questions and made the booking process very quick and easy. May, 2024 via Trustpilot Extremely good. Was on hold a little while before booking my cruise. But after that the booking was smooth and quickly executed. April, 2024 via Feefo Really happy with the service received from the Iglu Cruise team with booking our Norway Fjord cruise today. April, 2024 via Feefo Simone was extremely helpful taking time to go through suitable options for our family of four. All in all a very pleasant, couldn't do enough for me. It is my first time with this company. and I will definitely be back. Great. April, 2024 via Feefo Everyone I've spoken to has been very helpful, and pleasant. April, 2024 via Feefo We have just booked our honeymoon through Kelly at Iglu Cruise. Kelly was absolutely amazing, easy to talk to and a good laugh but incredibly professional throughout. She put me at ease immediately, took me through all the finer points, gave me great opinions and advice about the ship and the holiday and was just absolutely brilliant all round. Kelly, thank you so much. April, 2024 via Trustpilot Booked with Amanda more than 15 times so far. She has ample knowledge of various cruises. Excellent prompt service as usual. More importantly, she is polite and helpful while the price is always competitive. Wouldn't hesitate to recommend her as she is a first class cruise specialist. April, 2024 via Trustpilot You cannot go wrong booking with Iglu. They offer a genuine discount and guarantee best price. You can book directly and easily but if you need to deal with an advisor, they are very efficient and helpful. Ashlyn dealt with our booking extremely well. April, 2024 via Trustpilot Mike was my advisor for Iglu Cruise he was very friendly I have gone through few options before my booking and he made it very clear without any hesitation Mike had an excellent customer support service and he was very helpful he offered a guarantee best price. I should have done the booking online but thought it's better to talk to an advisor and clear all doubts. Mike dealt with my booking extremely well and very efficiently. In future I will introduce to my friends. Thank you. April, 2024 via Trustpilot Excellent. Spoke with Kallum, he answered all my questions was not pushy at all, plus the package I choose was excellent value for money, simply can not wait and will definitely use Iglu Cruise again! April, 2024 via Trustpilot Guy was extremely helpful and patient! Talked us through all options and we arrived at a good conclusion. Her knowledge was really appreciated and very useful. April, 2024 via Trustpilot My saved holiday interest enquiry was followed up with an email and a 'No Pressure' phone call. Liam's friendly and informative response was invaluable and delivered with patience as this was our very first time booking a cruise! Everything was explained with detail and our questions answered in full without us feeling rushed or pressured. I would recommend Iglu Cruise to anyone thinking of booking a cruise. A big thank you! April, 2024 via Trustpilot Made a booking today with Deborah and she was perfect. Lovely manner and made me feel valued. Understood exactly what I wanted and obviously know her job well. April, 2024 via Trustpilot Seb is a delight! Makes everything so easy he makes it all straightforward and is so friendly but professional too! Always happy and is a pleasure to speak to. So far have had a positive experience so thank you. ?? highly recommend. ?? April, 2024 via Trustpilot Seb is a delight! Trustpilot The agent, Gary, went the extra yard to assist with this booking. It was somewhat complicated by FCC held in US dollars but Gary showed immense determination and tenacity to resolve the difficulties presented by FCC held in US dollars but Gary. about 10 times! As a group of 9 we needed to amend dates which took over two weeks but Richard was always patient in trying to find us the best solution. March, 2024 via Trustpilot I would like to say thank you to Richard for supporting me with booking 3 cruises. He is kind, compassionate, empathetic and has so much patience whilst I am choosing my cruises. He is very honest and I can trust him, I know he has my best interests at heart. He is a credit to Iglu and your brand and I look forward to booking many more cruises with him. March, 2024 via Trustpilot Thank you Leanne. I have just found the holiday of my dreams, purely upon chance. Spoke to Leanne ,her knowledge and help sealed the deal. I was in uncharted territory, but thanks again to her, our holiday has been booked without fear or trepidation. So look out Memphis and Elvis, New Orleans and the Natchez Steam Boat here we come, topped off with a Mayan ruin or two. I couldn't be happier. Excellent price ,excellent customer service. March, 2024 via Trustpilot Efficient knowledgeable and very helpful. March, 2024 via Feefo My advisor was informed & highly efficient. She tailored my cruise to both meet my requirements & the needs of my neurodivergent daughter. She understood the importance of the trip to us & ensured that all aspects were explained. March, 2024 via Feefo Our helpful advisor Naomi was knowledgeable about our chosen cruise line. March, 2024 via Feefo Brilliant customer service on the phone after problems online. Well done. March, 2024 via Feefo Excellent service from Rich. Very knowledgeable and friendly. March, 2024 via Feefo Very good service on the phone after problems online. via Feefo Cruise consultant Vicky was very knowledgeable and explored all different combinations to suit our needs as a party of three. There was no pressure to book and she contacted me on the days and time requested. A pleasant experience in dealing with a complex set of requirements for our party. February, 2024 via Trustpilot Dominic was superb, explaining in great detail all that we needed to know and threw in several suggestions that we took up. First time with Celebrity, so looking forward to it. Well done Dominic. February, 2024 via Trustpilot Kallum at Iglu Cruise was very helpful right the way from quote to booking our cruise for OCtober half term for my family. He had all the information to hand and answered every question I had, big or small. February, 2024 via Trustpilot Excellent service, told me what I wanted to know. February, 2024 via Feefo The male caller I spoke to (Jamie) was very grateful for this patience and the service was impeccable. Thank you. February, 2024 via Feefo I thought the service I received from Gemma was excellent, very efficient and cannot fault anything. February, 2024 via Feefo Very helpful and informative. January, 2024 via Feefo Adam was lovely & friendly & very helpful. He was very patient. January, 2024 via Feefo Brilliant friendly confident service. I'd tried to book the cruise for my family all day on P&O web site and couldn't do it. West sorted it with me effortlessly, we wanted different category suits... no problems! Something else couldn't do on the website and all as close as could be. Everything was explained and all questions asked. She was knowledgeable and efficient. Can't thank them enough and I can see why my parents have used them for years! January, 2024 via TrustPilot Very pleased with Iglu's response to my negative review. I was contacted today by a lady from the retention team who answered my query efficiently. It seems we can transfer our cruise booking due to our unforeseen circumstances. I will write a further review after the agent has worked with me to successfully amend my booking. Thank you. January, 2024 via TrustPilot Cruising Rep is very very helpful. Because you don't see these Reps anymore I think it is important that the Agent you speak to is very helpful and comes across that nothing is too much trouble for them, and this was what Adam did. Very considerate and patient. January, 2024 via TrustPilot Claire from Iglu Cruise was very professional, helpful and comes across that nothing is too much trouble for them, and this was what Adam did. Very considerate and patient. booking, all paperwork was emailed through the same day, and said if I needed any further help to contact her. Overall a very pleasant experience. Thank you. January, 2024 via TrustPilot As always, the cruise specialists of Iglu are customer friendly and try their best to meet our needs. Ben is great, patiently listening to my request and at the same time professional. January, 2024 via TrustPilot Simone & Ben were both very helpful and answered all my questions about booking my and answered all my questions and matched. first cruise on a large ship. She considered different options with me, and helped to sort out my priorities so that I could have got elsewhere. Can't wait to go now! January, 2024 via TrustPilot Naomi our adviser, went the extra mile to make sure my wife and I booked exactly what we required at a very good price compared to Iglu Cruises competitors. Cheers, well done Naomi and Iglu cruises. Happy and satisfied customers again. January, 2024 via TrustPilot Fantastic service from Glenn, he was so helpful and rearranged my booking within minutes after having to cancel a previous booking with them. Nothing was too much bother for him. A five star service. January, 2024 via TrustPilot Best customer service ever. Kudos to Paul in particular. So professional, patient to answer all questions, knew his stuff and always returned calls and messages. For a fact, no other company but Iglu is going to plan my future cruises. January, 2024 via TrustPilot David was really helpful, insightful and engaging to help us decide on our first cruise celebrating my wife's 50th Birthday. Recommended the best cruise from his previous trips and experience. Gave loads of helpful tips and advice. Can't wait for our holiday and hopefully book more cruise's through Iglu. January, 2024 via TrustPilot Sue Thomas. I have know Sue for many years & is my number 1 go to person for my treasured holidays! She is attentive, understands my holiday needs & does all she can to deliver my best holiday! She is amazing & I wish we had more caring, supportive people like her! January, 2024 via TrustPilot Chole was very informative, professional and friendly She listened to all my questions, gave valuable advice, explaining everything in minute detail. The result was a cruise tailor made to suit our requirements leaving us very happy and confident to proceed with the booking. She explained in great detail how to log on to the portal to enable us to get the very best out of our holiday. January, 2024 via TrustPilot Stewart was friendly, extremely helpful and patient. He made the whole booking process easy and stress free. The confirmation email I received immediately after the deposit was paid was very detailed and easy to understand. I usually book my cruises directly with the cruise company under the impression that's how I would get the best deal. How wrong was I? The quote I received was a fair bit cheaper and still received all the benefits. I'm very impressed and would definitely use Iglu again. January, 2024 via TrustPilot Very good and answered all the questions. December, 2023 via Feefo Great customer service. December, 2023 via Feefo Ben was fantastic, he listened and came up with answers to all my questions. As this is our first holiday since my partner had a massive stroke, I was navigating very uncharted territory and Ben guided me through it all. Thank you. December, 2023 via Trustpilot Very good, wanted to deal with one person and so agent Lisa called me back and dealt with all my booking, which made the process very easy. December, 2023 via Trustpilot Cheapest price, great customer service Katherine was very knowledgeable for the product required easy to book and I think Iglu will get the call. Thanks again Katherine. December, 2023 via Trustpilot I had done my homework before making the call to Iglu. I spoke to Vinay who was professional, friendly and patient. He also found me a better cabin for a very small increase in price. He explained the cruise thoroughly and answered all my questions. Thank you. December, 2023 via Trustpilo Once again we are delighted to book our cruise with Iglu. Jen, our cruise advisor, was excellent, she went above and beyond by calling us to offer an extra discount which was only available for a couple of days. Jen went through everything in great detail which gave us the confidence to book this cruise. Jen is a great asset to the Iglu team professional and also gives that personal touch. Thank you so much Jen. We appreciate your help. December, 2023 via Trustpilot Lisa was very helpful gathering information about a cabin I booked with her without reviewing it first. This was due to my original cabin request being unavailable. Lisa went out of her way to help even calling me before she was actually due to be in work. December, 2023 via Trustpilot Amber made the whole process simple and booked us some great hotels and quality transfers to complement our cruise which really added to the holiday. Haven't hesitated to return to Amber to book our next cruise/stay as the personal touch gives a lot of confidence on expenditure of this type. December, 2023 via Trustpilot When you are spending in excess of 10K on a holiday up there with one of the best experiences you could have it is great to be able to speak to someone who has trodden the same path. Steven was very patient with all of the planning to get things right for us. It took over 10 conversations and he was very patient and understanding with all of the arrangements. Well done and thank you Steven and Iglu. December, 2023 via Trustpilot It was very helpful to talk to Deborah on the phone to get the cruise booked. She answered all our queries succinctly and made us feel at ease when booking our holiday. She is knowledgeable and courteous and it was a pleasure to have her help us. December, 2023 via Trustpilot Glen was a delight! He made me feel I could ask anything and it wouldn't be too much trouble. He had a wealth of knowledge and this really helped when making the right decisions. I loved how honest he was too regarding our options. A true professional. I will definitely use him again and highly recommend Iglu Cruise. December, 2023 via Trustpilot Amber was amazing from start to finish! She sorted everything out over the phone, answered any questions I had and even spent the time giving advice on specific places to visit and activities to do. She has been such a big help! The whole booking process was so easy - everything has been sorted for me. December, 2023 via Trustpilot Exceptional service as always is offered and given by/via your Travel representative/Consultant Derek Bartle. That's the reason we continually return to book our cruises with him and iglu. We make our requests for our holiday needs and it's always followed through. He offers great customer service December, 2023 via Trustpilot I had a very pleasant gentleman and he gave me all the information I needed. Arranged all transfers even down to taxis. November, 2023 via Feefo Richard, the cruise sales team member was very helpful and patient with me, explaining everything making it really easy to understand. November, 2023 via Feefo Chloe Starkey took ownership of my issue and resolved everything. November, 2023 via Feefo Did an online request, David got back to me with details as requested, then spent 45 minutes on the phone with me tweaking things. Excellent. November, 2023 via Feefo As good as their word with price match. Friendly customer agents. Easy to contact, all details confirmed within minutes by email. Highly recommended. November, 2023 via Feefo Excellent customer service from the website, emails and telephone calls. November, 2023 via Feefo Knowledgeable agent, very easy to discuss options and choices. Easy booking process, prompt response and add-ons communicated without any sales pressure. November, 2023 via Trustpilot The representative Kelly was professional, kind and patient with us. She has a lovely telephone manner and I would look forward to speaking with her about another holiday again. Well done. November, 2023 via Trustpilot A very helpful representative when I phoned to make my booking. We have travelled with Royal Caribbean many times and have always been very pleased with our experience from start to finish. November, 2023 via Trustpilot Straightforward, easy to deal with when booking our holiday. Laura worked to create a package which met our needs, thank you ?? November, 2023 via Trustpilot Booking via telephone was easy, the guy that talked me through it, Stuart, was very helpful, pleasant and relatable. He made the process simple and threw in little chats about his time cruising which was very helpful to me. November, 2023 via Trustpilot Booked our cruise with Mark which was very straightforward, giving us the best deal and explaining the package with great detail can not fault the booking process. November, 2023 via Trustpilot I have just booked an Iglu cruise with a delightful cruise specialist. All my queries were answered and resolved, nothing was a problem. The Itinerary was double checked so it suited my requirements. I will certainly recommend and book again with this company. November, 2023 via Trustpilot Took our details, booked our cruise, answered any questions and all sorted in 10 minutes. Precise, efficient and quick. November, 2023 via Trustpilot I requested a cruise in February for a short duration with a balcony cabin. Within 15 mins I was informed of a cruise and the price was within my budget. Brilliant agent and fantastic service. Paid immediately. November, 2023 via Trustpilot Stuart was absolutely brilliant, went through everything and even offered us a great deal. Very thorough and well organised in his knowledgeable. He was most helpful and understood our requirements. Made booking our cruise easy and was lovely and friendly. November, 2023 via Trustpilot Liam was very helpful in booking our cruise. He understood what we were looking for and was able to recommend the right type of cabin. November, 2023 via Trustpilot Liam was very helpful in booking our cruise. booking another cruise through yourselves. Daisy followed up just as she said. Thank you Daisy. November, 2023 via Trustpilot I wanted to book multiple cabins with P&O to celebrate a milestone holiday with my family and Iglu was recommended to me. I have to say that I received great service from Daniel Forsyth, who patiently guided me through the process, despite me making a number of changes on route, to get the holiday I wanted at a good price. Many thanks for your help. November, 2023 via Trustpilot Dealt with Ian, very knowledgeable and offered a great deal without being pushy like some other cruise agents I've used in past! Went ahead and booked our cruise, the follow up/booking paperwork from Iglu was quick and the additional emails about our cruise for medical reasons. The person I spoke to on the phone was extremely sympathetic & helpfully explained my options following this up with an email. November, 2023 via Trustpilot Seb, the Iglu agent was once again extremely helpful, efficient and pleasant. I was lucky to still have his contact from a previous booking. IGLU would always be my first port of call (excuse the pun!) when booking a cruise and that's all down to Seb. November, 2023 via Trustpilot Very responsive to emails, helpful with good guidance, emails are clear & easy to understand. Adam Walker was really helpful at all stages of our booking. We feel we managed to secure a very good deal. November, 2023 via Trustpilot Very helpful, knowledgeable and friendly customer service officer. Spoke several times on the phone before we booked the right cruise for us. Very happy with the whole experience. November, 2023 via Trustpilot Really helpful booking agents. I spoke with follow up questions. Chose Iglu on friends' recommendation. Prices seem competitive. Very excited about our first cruise now. November, 2023 via Trustpilot Our booking was handled with professionalism and understanding. Seb was a "one stop shop" and answered fully the questions we had. I was put at ease and appreciated the swift and accurate way our booking was handled. November, 2023 via Trustpilot Ian, our cruise quide at Iglu was very knowledgeable and extremely helpful with all guestions answered in a professional and friendly manner. Have used in the past and will again in the future. October, 2023 via Trustpilot Monika was so helpful in navigating our booking as Celebrity had misled us on the Future Cruise booking desk and wouldn't allow us to transfer to Iglu at first. After speaking with Celebrity all was sorted and our cruise was transferred to Iglu. October, 2023 via Trustpilot Iglu phoned me back when they said they would, gave me a great price, was even up front telling me that the flight had no in flight entertainment, the quote given was cheaper than going to P&O direct. Nothing was too much trouble. October, 2023 via Trustpilot Deborah was excellent informative, friendly and patient. She found exactly what we wanted and always kept in touch whilst we were deciding ... She is a great ambassador for your company. Paul, who actually booked it on her behalf, was excellent and friendly too... they were both amazing ., thank you... carol October, 2023 via Trustpilot An excellent booking experience. Anthony was patient and helpful answering all my questions and got us exactly what we wanted for the cruise. The actual booking process was quick and easy. Well done Iglu cruises! October, 2023 via Trustpilot She was so friendly, helpful and knowledgeable about flights, the cruise itinerary, NCL free at sea offer and even which trains that I'd need to get from the northwest of England to Heathrow! She was an absolute delight to speak to on the phone. October, 2023 via Trustpilot Wendy was simply amazing. Wendy showed patience, humour, knowledge and was very attentive to the numerous changes of cabin choices I. Made during the course of the day!!! She had such a wonderful manner and with her and it was a pleasure to part with my cash (which doesn"t happen often) - a true asset to your organisation. October, 2023 via Trustpilot I had tried to book online, got to the end, made the payment and it didn't seem to go through. So I called the number on the screen, the phone was picked up almost immediately and I expected to be in a 30 minute queue, but no, Cassie came on the line, was very helpful and reassuring, able to check the status of my booking with no delay and told me the online special deal. What's not to love? Thanks Cassie, a shining example that the internet has a long way to go before it completely takes control !!! October, 2023 via Trustpilot My first time using this company and what a positive experience it was. My contact was Verity first via Email and finally by phone when I decided to book a cruise. A most prompt, effective and efficient service and to use a well known phrase.. Verity was 'on the ball'. All matters covered with clarity and enthusiasm. Should I want to book another cruise this company will be my first port of call... excuse the pun! October, 2023 via Trustpilot I had a very speedy response to a request for a quote. My attempts to book online were problematic but, on a Sunday, I reached Iglu by phone and within 10 minutes, my original quote from Hannah, was completed by Bronya. So, a big "Thank You" to both these ladies - their customer service was excellent. October, 2023 via Trustpilot My experience of booking a Fred Olsen cruise for the first time was so easy as the Leanne from Iqlu was so helpful and informative. I have been on many cruise ships but never Fred Olsen So I can give another review when I return. October, 2023 via Trustpilot Helpful, informative and quick, Amber took us through the process with ease and engaged with us very quick reply to my initial enquiry. October, 2023 via Feefo Spoke to a very helpful customer agent. Price was competitive too. October, 2023 via Feefo Very polite, helpful and knowledgeable. Amanda helped with our new booking to the best of her ability securing us the right price for our next cruise. She made it a stress free experience. October, 2023 via Feefo Excellent service from Mark who was patient and considerate. He was knowledgeable with excellent customer service skills. October, 2023 via Feefo The agent I spoke to Jo Baldwin was very helpful, giving good advice as this is going to be my first cruise. Jo was not pushing the sale, she understood what I was looking for and helped me get the best cruise that suits me. October, 2023 via Feefo First class service from start to finish. Laura explained everything clearly. Very pleasant and clearly knows what she is talking about. October, 2023 via Feefo Excellent service from Kallum, our telephone sales rep. Very prompt. Very professional. Very pleasant and clearly knows what she is talking about. Feefo Naomi and Charlotte were really helpful. Answered all my questions quickly and were very Efficient. Thank you so much. October, 2023 via Feefo Just booked a cruise with Reece going to the Caribbean on Arvia. He was really lovely, gave me all the information I needed and gave us a great price in a suite. Our confirmation email came through really quickly. I love the customer service with Iglu. Thank you. October, 2023 via Feefo Very helpful staff. October, 2023 via Feefo The agent who helped us book our first ever cruise was so lovely and patient with us. They explained everything, what to expect, listened to all our needs and understood fully what we required. They did not pressure us to book straight away and waited till we were ready to commit. Was really helpful with getting us different flights that suited us better too. At no point was great, didn't rush us or put any pressure on. He explained everything well and asked us if we had any questions and answered well. We don't go on holiday until May so unable to comment on anything else, but so far so good - hopefully it will be plain sailing. September, 2023 via Trustpilot Right from calling Iglu Cruises the engagement with Rep Chloe was so easy. She couldn't do enough to make our Caribbean cruise and stay in March so easy. From arranging upgrades on the trip to arranging an additional stay in Miami to transfers and new return flights. I have already recommended it to family, friends and work colleagues. September, 2023 via Trustpilot John, my booking agent, was very knowledgeable about the Queen Victoria and cabin locations. He was respectful and we did laugh at what I was asking as I've never been before. He listened to all I requested and delivered exactly what I wanted to make this very special for me. September, 2023 via Trustpilot Very helpful agent and good price compared to the cruise line itself. Angela was very pleasant, patient and made sure that we got everything we wanted when booking. Information came through very quickly after booking confirming everything we had discussed. Excellent service. September, 2023 via Trustpilot I requested a quote based on the cruise. It was all very clear and easy to follow. He called me at an agreed time the following day and booked all necessary elements. Excellent service. I have booked numerous cruises with Iglu and always found them to be quick, professional and efficient. September, 2023 via Trustpilot Hannah has been so helpful & patient with our booking. The whole process had been so easy & straightforward. At no time we felt pressured to make a decision & Hannah was always willing to get extra details to amend our trip. We would definitely recommend Iglu to others. September, 2023 via Trustpilot Jason, who took the booking, was very helpful when it came to the different combinations available, and directed us to the ideal package. September, 2023 via Feefo Wish we had booked with Iglu years ago when we first started cruising. Jack and Glen who dealt with our booking were extremely helpful; a wealth of knowledge both of them. September, 2023 via Feefo Great, easy to speak to someone, booked everything I wanted to, second time I have booked with Iglu. Will book with them again. September, 2023 via Feefo Excellent customer service from Janet. Knowledgeable and very efficient. Could not be any easier to book a cruise. September, 2023 via Feefo Excellent friendly service by Jack, made booking a breeze. September, 2023 via Feefo The advisor gave me an excellent service and was very patient with me. September, 2023 via Feefo Really helpful and friendly. He got back to me as promised with the information I needed. I received confirmation of my booking promptly. September, 2023 via Feefo I had a very complicated issue which was sorted out superbly. Very friendly and helpful service. Iqlu are always so approachable, guick to answer phone calls and great at problem solving. September, 2023 via Feefo I had a very complicated issue which was sorted out superbly. Very friendly and helpful service. Iqlu are always so approachable, guick to answer phone calls and great at problem solving. very helpful on the phone when having problems trying to book a cruise online. He helped me find the right cruise I was looking for helping me through the booking sequence. It gives me confidence to use Iglu Cruise I was looking for helping me through the booking sequence. It gives me confidence to use Iglu Cruise I was looking sequence. with Laura. So very helpful got us a better deal than the one I was phoning to book. Helpful, clear, informative, concise and very professional. Would definitely book with her again, thank you Laura. August, 2023 via Trustpilot Travel agents giving personalised support. Going the extra mile to make it work for our family. Speaking to an agent who had travelled with that company before, so understood what we needed. August, 2023 via Trustpilot Leanne was so polite and willing to listen to my enguiry. She did exactly what I asked and had a professional attitude by friendly at all times. She was willing to guote on different grades of cabins without rushing us. Excellent Representative. August, 2023 via Trustpilot Spoke to Naomi and within 5 mins had all the information I needed. She was professional, friendly and very knowledgeable. I did need to speak to my partner after going ahead with the booking. Jamie finalised everything too and he was very helpful. August, 2023 via Trustpilot Maddie was very knowledgeable about the cruise we wanted to book and gave us lots of useful information about the ports and what to expect. She made the whole booking process an enjoyable one. We will definitely be keeping her extension number for when we want to book again. August, 2023 via Trustpilot Such a happy, knowledgeable and friendly lady - Andiswa who looked after us regarding an important detail of our booking. Can't thank Andiswa is truly a natural in this trade of travel/tourism with a high focus on hospitality that warms your heart! Thank you for showing care at every stage to get a good resolution! August, 2023 via Trustpilot This is the third time we have booked a cruise via iglu and each time the booking has been made very easy. The staff are helpful, efficient and patient, especially Charlotte who has arranged our last two 'tailored' holidays. I also find Iglu's website easy to use. I am very happy to recommend this travel company. August, 2023 via Feefo Excellent service provided by Danielle meeting all our needs. August, 2023 via Feefo James, the agent who dealt with me, was very courteous and helpful. He guided me through the booking process effortlessly and made it very easy for me. A big thank you. August, 2023 via Feefo Great experience so far. Janet has been fantastic from my initial enquiry through to booking. Good value cruise compared to others, very good at answering our multiple questions. Am surprised to see so many reviews of 1 star. Can't fault them thus far. August, 2023 via Feefo Adam was professional, very helpful and went 'the extra mile' when we booked our cruise. I would definitely book future cruises with Iglu. August, 2023 via Feefo Chris gave me a quote in the morning and when I rang 15 mins before close, he was courteous and gave excellent customer service. Went the extra mile to get us rooms together. Very knowledgeable too. July, 2023 via Trustpilot Alex Gilmore was very helpful, giving lots of useful info. July, 2023 via Trustpilot We booked a cruise around Japan for next year and Danielle, the cruise ship had limited information and photos but she was able to find Youtube videos of the cabin that provided us with all the information we wanted. She took a lot of time in going through our requirements. Very impressive. July, 2023 via Trustpilot Friendly and professional consultants. July, 2023 via Trustpilot Monika was very helpful, knowledgeable and helpful, knowledgeable and helpful, 2023 via Trustpilot Monika was very helpful, knowledgeable and knowle cruise. July, 2023 via Trustpilot Knowledgeable, professional, informative and helpful during the booking process. Able to answer all of our questions about various matters. July, 2023 via Feefo Excellent customer service, any issues they help immediately. You can rely on Iglu. July, 2023 via Feefo Excellent customer service, any issues they help immediately. Celebrity Cruises and sorted out the problem. She was brilliant - friendly and competent. July, 2023 via Feefo Excellent explanation of the cruise and what was included etc. very kind on the phone and helped me make a tough choice. Barbara was very friendly and made sure that I was happy to proceed without any pushing. July, 2023 via Feefo

Definitely buy from them again. Great Knowledge. July, 2023 via Feefo Excellent. Both Rhianna and Claire were extremely helpful. July, 2023 via Feefo Spoke to Hannah, she was great and helped me. Then my daughter rang for her booking and again Hannah was great. booking etc. Documents received quickly. Excellent communication since booking. The whole thing went very smoothly. Best cruise agent I have dealt with. July, 2023 via Feefo Anthony was brilliant to deal with. This is our first cruise and he looked after me really well. I would definitely book with Iglu again. July, 2023 via Feefo Charlotte was very knowledgeable, friendly and polite. She did not try to hustle me into a quick decision and answered my questions well. July, 2023 via Feefo Great service from Richard in Scotland who was extremely helpful in booking our Caribbean cruise. Thank you. July, 2023 via Feefo Booked a stay and cruise through iglu, 3 nights lake Garda, 2 nights Venice - 10 night Greek Island cruise. Arranged through a rep called Mark. Everything he organised went really well, flights, transfers, hotel stays, cruise cabin. Very impressed and look forward to using them again. July, 2023 via Feefo Derek is a true professional. Brilliant telephone manner with a wealth of experience and knowledge. Made our second booking this year with him quick, easy and hassle free. Very good customer service - well done. June, 2023 via Trustpilot Very easy to book took us through it stage by stage as we haven't been on a cruise before Stuart was very knowledgeable and informative and patient! Would certainly book through him again. June, 2023 via Trustpilot I have never used this travel agent before, the young lady who dealt with me was friendly and helpful, she secured me a holiday which was perfect for our needs and we were given a good discount. I would highly recommend this firm, my experience was first class. June, 2023 via Trustpilot Kelly was very knowledgeable and professional but friendly and approachable. Nothing seemed to be too much trouble. We've been kept fully informed all the way and Iglu Cruises offered the best prices among all the cruises we looked at. Thank you! June, 2023 via Trustpilot Brilliant service. Liam was most helpful and booked and advised on exactly what we wanted and how best to achieve our perfect cruise. June, 2023 via Trustpilot Got to speak to somebody quickly and he was very knowledgeable. Cruise that I have purchased is competitively priced and the tailored part allows us to stay for a few nights before and after the cruise. Impressed so far. June, 2023 via Trustpilot We have used Iglu a lot of times booking cruises always helpful getting the best cruise for us. If you call with a problem they stay on the line with you until its sorted. When booking cruises always go through them. June, 2023 via Trustpilot We booked another great cruise through Iglu today. Excellent customer service Steve. Steve explained everything we wanted to know and was able to offer us everything we asked for! We got a great deal as always first class service from Iglu. I have used them on over thirty occasions and never encountered a problem. Will continue to use. June, 2023 via Trustpilot We haven't travelled yet, but speaking with Seb on the phone was a lovely experience. Most helpful, honest, full of useful info, polite and fun agent. Hop on Seb, I reckon you'd be the highlight of our cruise! April, 2023 via Trustpilot I spoke with a gentleman, Brandon, and I can't speak highly enough about the patience and understanding he showed me when my description of the problem was little short of a gibbering wreck. He sorted out the issues in a calm manner for which I am very grateful. April, 2023 via Trustpilot Booked with Kerry, who made the whole thing very easy and clear. Excellent service from her. I would definitely contact her again in the future to book further cruises. April, 2023 via Trustpilot Have been using Iglu for years & am happy to recommend them, as they are trustworthy & helpful, even after booking. Always giving competitive prices. Latest cruise was booked with Kallum who was very friendly & helpful. April, 2023 via Trustpilot Very pleasant experience when booking through Iglu. Lisa, the agent who dealt with my enquiries and booking was very helpful. Communication was good throughout. April, 2023 via Trustpilot The cruise consultant (Maddy) was excellent. She emailed me initial quotes and then followed up with me to discuss options and cabin availability. We have used Iglu before and will definitely book through you again. Thank you. April, 2023 via Trustpilot Stu is an excellent advisor, who gave great advice and had excellent cruise knowledge. We will certainly advise our friends to ask for Stu and can't wait to go on our cruise. 5 stars. April, 2023 via Trustpilot Our cruise consultant Charlotte was very helpful in booking our cruise. cabin and flight options discussed. Would recommend it. April, 2023 via Trustpilot Very easy conversation with Adam got my cruise booked very quickly. Adam spoke very clearly and explained everything in easy to understand detail. Everything was very straightforward. April, 2023 via Trustpilot I was really impressed with the ease of use of the Iglu website allowing us to pick the perfect cruise really easily. I was also delighted with the service I received from Seb, who was helpful and articulate across several different telephone conversations and very thorough in confirming all the details of our booking. April, 2023 via Trustpilot Dennis, who sold us the cruise, did not rush us, giving us time to view the deck plan here at home. He was calm and professional when I asked him questions. Hopefully we have booked an amazing cruise. Thank you Iglu. April, 2023 via Trustpilot Easy to book and a discount from the cruise line price. Easy to book and a discount from the cruise line price. search by cruise line, date, departure port, etc. October, 2024 via Feefo The booking process and would definitely recommend Iglu; there was also plenty of additional information about car parking at the port and other detals. August, 2024 via Trustpilot My second holiday with Iglu must say something. Part one easy holiday first class. May, 2024 via Feefo Good choice of cruises, easy online booking for 24 hours for thinking time and as explained in email the team phoned and emailed me to remind/help with booking, excellent service, second cruise booked through Iglu . May, 2024 via Trustpilot This is the second time booking with Iglu. We had a cruise and stay Italian Lakes and the arrangement of cruise, hotel, train tickets etc was first class. This current booking is a cruise ex Southampton to canaries, the booking system was simple. May, 2024 via Trustpilot I was fully advised and had all the details and information for my cruise. April 2024 via Feefo Perfect. Easy to book online, no problems. Used their site many times. April 2024 via Feefo It was all surprisingly simple. The agent was very good and well informed. January 2024 via Feefo Daughter-in-law did it on our behalf. The person she spoke to was very helpful as she was having problems with the phone signal. Managed to book our cruise and also had a discount on the holiday. Would recommend before and relatives in future. January 2024 via Feefo I've just bought this, our first cruise, so can't comment on anything but the service I received when booking which was superb. The agent Jacob was friendly, helpful and informative. I couldn't have a ked for anything more. If the rest of the service is of this quality we will have a wonderful time and will be incorporating cruises into our future holidays as a norm. December, 2023 via Feefo Easy website to navigate. November, 2023 via Feefo Booked another cruise with Iglu and they came up trumps again, on price and on attentiveness. Thank you! November, 2023 via Feefo Booked another cruise with Iglu and they came up trumps again, on price and on attentiveness. very useful and allows me to plan my holiday ahead of time. November, 2023 via TrustPilot Very prompt initial response to our query. Agent was polite and efficient when we phoned to book and confirm payment and the final booking arrived very quickly. November, 2023 via TrustPilot Our booking arrived very quickly. The cruise price saved us quite a bit compared to the P&O full price. Although P&O say they will PRICE MATCH, their process is long winded and does not encourage people to bother. Adam the IGLU agent was a lovely guy, knowledgeable, friendly, keen to answer questions and couldn't recommend enough. Thanks Iglu. October, 2023 via Feefo Easy to book, good offers. October, 2023 via Feefo Easy to book, good offers. October, 2023 via Feefo Easy to book, good offers. the same cruise to our friends which they did the next day. October, 2023 via Feefo Always excellent service. October, 2023 via Feefo Easy online website. Yes I would recommend Iglu to my friends. Septemeber, 2023 via Feefo A very professional & smooth booking operation to book our 2024 cruise to the USA. July, 2023 via Feefo A very professional & smooth booking operation to book our 2024 cruise to the USA. helpful, had all the answers. July, 2023 via Feefo July, 2023 via Feefo Great service July, 2023 via Feefo Prompt service July, 2023 via Feefo Always find a good holiday. July, 2023 via Feefo Always find a good holiday. July, 2023 via Feefo Always find a good holiday. friendly booking system. My cruise was booked and paid for in less than 10 minutes. Highly recommend Iglu. July, 2023 via Feefo Always very easy to book with Iglu. This time I used their online format and it was very straightforward. I took advantage of a Cunard offer & saved even more via Iglu. July, 2023 via Feefo Website was very easy to use, made the whole experience stress free. July, 2023 via Feefo I left an enquiry and was called back within minutes. The information I received was clear and helpful and the caller was efficient and knowledgeable. I booked it in minutes. We've booked through Iglu previously and will definitely use them again. Very highly professional and I highly recommend them. June, 2023 via Trustpilot Today we booked our first cruise since covid lockdown. We had lots of questions about how we would find cruising now. They were all answered and worries were alleviated. Now I'm looking forward to getting back into cruising. April, 2023 via Trustpilot We never felt pressured into making a quick decision. We were given options and they were happy to discuss alternatives and returned our calls as promised. Confident that they have found the best deal they can. April, 2023 via Feefo Cruise Rebooking Easy to understand and use website with after sales service that's second to none. I have used Iglu many times and will continue to do so. November 2023 via Feefo Always book with Iglu for cruises, they give the best deals and are always professional. We always have particular requirements as we travel in a family group so they take the time to look for the appropriate cabins for our needs. Wouldn't book with anyone else. November 2023 via TrustPilot Booked with Iglu a few times now. Always very good from start to finish. Had the pleasure of booking with Gary, very much appreciated. September 2023 via TrustPilot Great, easy to speak to someone, booked everything I wanted to, second time I have booked with Iglu. Will book with them again. September 2023 via Feefo Booked again. Another easy booking made. September 2023 via Feefo Always have booked with Iglu, so helpful and obliging. September 2023 via Feefo temperature degrees centigrade