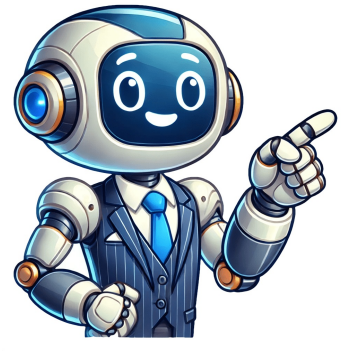


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Over 1.5 Million Happy Cruise Customers Rated Excellent ATOL Protected Find out what our customers say about us when it comes to our staff, booking process, cruise rebookings and refunds. Our Staff Excellent company. Very efficient, helpful will try and get everything you want at decent prices, will advise you on anything, everything itemised on the first statement. Cruise was more than enough, definitely go with them again May 2025, via Feefo Excellent customer service. Very informative and dealt with booking very efficiently. May 2025, via Trustpilot Excellent to all requests and very knowledgeable and respectful of the cruise/booking/itinerary May 2025, via Feefo Our cruise agent was extremely helpful, knowledgeable and professional. Would certainly recommend and book with them again. May 2025, via Feefo Easy to use cruise service amazing great price customer service excellent May 2025, via Feefo Our cruise agent was very patient and offered exceptional customer service. She was made to wait a long time due to our circumstances, but still offered fantastic customer service and made our booking experience a very pleasant one. May 2025, via Trustpilot Our cruise agent was very helpful, especially in choosing the accommodation on our cruise. He also spoke clearly! May 2025, via Feefo Helpful, informative, accurate and the lady I spoke with was very clear and easy to understand. All in all, it was a very pleasant experience. April 2025, via Feefo Our cruise agent was extremely patient and helpful dealing with a multitude of questions with patience and politeness. April 2025, via Trustpilot I received a follow up call from our cruise agent today having been sent an email quote and a voice mail message a couple of days ago. I asked for an alternative quote from a regional airport which was checked in a couple of minutes, moved on to booking a cabin which she was more than helpful with a recommendation to maybe going to a slightly higher grade of cabin that would suit us better. All this was organised booked and deposit paid in very short time. Very professional, polite and efficient. April 2025, via Trustpilot Our cruise agent was so kind and patient and was so good with me on the phone. He talked clearly and didn't rush me at all! April 2025, via Trustpilot Very helpful and friendly, easy to get the best deals. April 2025, via Feefo Very patient and helpful, first time booking solo holiday. April 2025, via Feefo Our cruise agent was very helpful and made booking very straightforward. She was concise and helpful. Received confirmation and detailed paperwork within an hour of booking 5 star service. March 2025, via Feefo I have always had excellent service from Iglu Cruise and they are my preferred service. March 2025, via Trustpilot Our cruise agent was very helpful in making booking very straightforward. She was concise and helpful. Received confirmation and detailed paperwork within an hour of booking 5 star service. March 2025, via Feefo Call answered within seconds and put me through to consult very quickly. Very helpful and friendly. All enquiries resolved. Great price! March 2025, via Feefo Excellent! Our cruise agent was really patient and very knowledgeable I would certainly recommend Iglu to friends and family. March 2025, via Feefo Excellent customer service. The representative was highly knowledgeable, full of good advice. They were very pleasant, really good mannered and excited for us for our cruise. This is our second cruise ever and not one moon. All positive. March 2025, via Feefo Our cruise agent was very helpful to us as we had to change our flights and make other arrangements too, and she was very efficient. She understood straight away what our requirements were and she arranged everything without problem. March 2025, via Trustpilot Quick response to my inquiry. Our cruise agent was very efficient & made the booking extremely straightforward. March 2025, via Trustpilot Quick response and clear information and options were provided at each call. Pricing for the trip was clear and offered good overall value. March 2025, via Trustpilot Always excellent customer service. Polite, efficient and thorough. Have booked several cruises via Iglu February 2025, via Feefo I have to say this is our second booking with IgluCruise and it won't be our last. Nothing was any problem for our cruise consultant, he took his time in explaining every step of the booking from start to finish so that I didn't have to ask any questions as all was explained thoroughly. Even when my mobile phoning was playing up he didn't make me feel silly. February 2025, via Trustpilot Our cruise consultant was excellent. I had one cruise in mind, but it wasn't suitable, she soon found one that suited my needs better. February 2025, via Trustpilot Our cruise consultant at Iglu proved to be very helpful and went out of her way to ensure that we made the correct choices to suit our needs. Calls were returned promptly and we were made to feel confident in our selections. February 2025, via Trustpilot Easy to contact - very competitive pricing. February 2025, via Feefo I have booked several times with Iglu and this time I cruised with them again. Our cruise consultant was most helpful and knowledgeable and my booking was done through very quickly. Looking forward to going on our cruise February 2025, via Feefo Our cruise consultant went out of her way to help us to sort out changing our cruise to a different sailing. Always book with Iglu and will continue to do so. February 2025, via Feefo Iglu Cruise did a fantastic job in helping us select and book our 2027 Cruise. Our cruise consultant was prompt, helpful and was able to answer all our questions including some we hadn't thought about. I was positively pleasantly surprised at just how good the experience of doing this booking was. February 2025, via Trustpilot I was really pleased that they went above and beyond to secure me a certain cabin on my preferred cruise when it was showing on the website as sold out.I required an assistance cabin with a twin room... so very limited, plus a nice discount on top. February 2025, via Trustpilot Once we had finished the booking process we were very happy to have booked with them as it had gone smoothly January 2025, via Feefo Good to talk to someone who knows what she talking about very helpful and knowledgeable January 2025, via Feefo Easy process glad we chose Iglu to book January 2025, via Feefo The service was Great! Our agent was fantastic. He helped me through the booking process. He explained the difference between the saver and select fares and balcony locations. He became my friend in quick time. I can't thank him enough January 2025, via Feefo Excellent service from my agent. She was very thorough in explaining full details on the cruise we booked with her. Very professional during the whole process. Would definitely recommend Iglu Cruise January 2025, via Feefo Excellent service. I've used Iglu twice before for booking cruises and found the company extremely efficient. Great customer service and quick to respond to questions. Highly recommend Iglu for all cruise bookings. January 2025, via Trustpilot Having just returned from my first cruise booked via IgluCruise by a family member. I wanted to book another trip. I was very impressed with the speed of service I received and got just what I wanted booked within a couple of hours of getting my first quote. January 2025, via TrustPilot Really friendly, helpful telephone consultant, very professional and knowledgeable, quick to respond to queries and to book the best options to meet our budget. Brian 2025, via Feefo I have used Iglu Cruise twice before for booking cruises and found the company extremely efficient. Great customer service and quick to respond to questions. Highly recommend Iglu for all cruise bookings. January 2025, via TrustPilot Having just returned from my first cruise booked via IgluCruise by a family member. I wanted to book another trip. 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Definitely buy from them again. Great Knowledge. July, 2023 via Feefo Excellent. The whole thing went very smoothly. Best cruise agent I have dealt with. July, 2023 via Feefo Anthony was brilliant to deal with. This is our first cruise and he looked after me really well. I would definitely book with Iglu again. July, 2023 via Feefo Charlotte was very knowledgeable, friendly and polite. She did not try to hustle me into a quick decision and answered my questions well. July, 2023 via Feefo Great service from Richard in Scotland who was extremely helpful in booking our Caribbean cruise. Thank you. July, 2023 via Feefo Booked a stay and cruise through Iglu. 3 nights lake Garda, 2 nights Venice - 10 night Greek Island cruise. Arranged through a rep called Mark. Everything he organised went really well, flights, transfers, hotel stays, cruise cabin. Very impressed and look forward to using them again. July, 2023 via Google Reviews Mark was amazing, helpful and courteous. He got us a great deal and was responsive to our needs. July, 2023 via Feefo Derek is a true professional. Brilliant telephone manner with a wealth of experience and knowledge. Made our second booking this year with him quick, easy and hassle free. Very good customer service - well done. June, 2023 via Trustpilot Very easy to book took us through it stage by stage as we haven't been on a cruise before Stuart was very knowledgeable and informative and patient! Would certainly book through him again. June, 2023 via Trustpilot I have never used this travel agent before, the young lady who dealt with me was friendly and helpful, she secured me a holiday which was perfect for our needs and we were given a good discount. I would highly recommend this firm, my experience was first class. June, 2023 via Trustpilot Kelly was very knowledgeable and professional but friendly and approachable. Nothing seemed to be too much trouble. We've been kept fully informed all the way and Iglu Cruises offered the best prices among all the cruises we looked at. Thank you! June, 2023 via Trustpilot Brilliant service. Liam was most helpful and booked and advised on exactly what we wanted and how best to achieve our perfect cruise. June, 2023 via Trustpilot Got to speak to somebody quickly and he was very knowledgeable. Cruise that I have purchased is competitively priced and the tailored part allows us to stay for a few nights before and after the cruise. Impressed so far. June, 2023 via Trustpilot We have used Iglu a lot of times booking cruises always helpful getting the best cruise for us. If you call with a problem they stay on the line with you until its sorted. When booking cruises we always go through them. June, 2023 via Trustpilot We booked another great cruise through Iglu today. Excellent customer service Steve. Steve explained everything we wanted to know and was able to offer us everything we asked for! We got a great deal as always. Thank you Iglu. June, 2023 via Trustpilot As always first class service from Iglu. I have used them on over thirty occasions and never encountered a problem. Will continue to use. June, 2023 via Trustpilot We haven't travelled yet, but speaking with Seb on the phone was a lovely experience. Most helpful, honest, full of useful info, polite and fun agent. Hop on Seb, I reckon you'd be the highlight of our cruise! April, 2023 via Trustpilot I spoke with a gentleman, Brandon, and I can't speak highly enough about the patience and understanding he showed me when my description of the problem was little short of a gibbering wreck. He sorted out the issues in a calm manner for which I am very grateful. April, 2023 via Trustpilot Booked with Kerry, who made the whole thing very easy and clear. Excellent service from her. I would definitely contact her again in the future to book further cruises. April, 2023 via Trustpilot Have been using Iglu for years & am happy to recommend them, as they are trustworthy & helpful, even after booking. Always giving competitive prices. Latest cruise was booked with Kallum who was very friendly & helpful. April, 2023 via Trustpilot Very pleasant experience when booking through Iglu. Lisa, the agent who dealt with my enquiries and booking was very helpful. Communication was good throughout. April, 2023 via Trustpilot The cruise consultant (Maddy) was excellent. She emailed me initial quotes and then followed up with me to discuss options and cabin availability. We have used Iglu before and will definitely book through you again. Thank you. April, 2023 via Trustpilot Stu is an excellent advisor, who gave great advice and had excellent cruise knowledge. We will certainly advise our friends to ask for Stu and can't wait to go on our cruise. 5 stars. April, 2023 via Trustpilot Our cruise consultant Charlotte was very helpful in booking our cruise. The quote was sent promptly and booking was easily done with cabin and flight options discussed. Would recommend it. April, 2023 via Trustpilot Very easy conversation with Adam got my cruise booked very quickly. Adam spoke very clearly and explained everything in easy to understand detail. Everything was very straightforward. April, 2023 via Trustpilot I was really impressed with the ease of use of the Iglu website allowing us to pick the perfect cruise really easily. I was also delighted with the service I received from Seb, who was helpful and articulate across several different telephone conversations and very thorough in confirming all the details of our booking. April, 2023 via Trustpilot Dennis, who sold us the cruise, did not rush us, giving us time to view the deck plan here at home. He was calm and professional when I asked him questions. Hopefully we have booked an amazing cruise. Thank you Iglu. April, 2023 via Trustpilot Easy and Reliable Booking Excellent as always. Easy to book and a discount from the cruise line price. Easy to navigate website, with a good filter feature to narrow the search by cruise line, date, departure port, etc. October, 2024 via Feefo The booking process was easy, and the woman I spoke to helped answer all my questions. I didn't feel rushed or pressured during the process and would definitely recommend Iglu; there was also plenty of additional information about car parking at the port and other details. August, 2024 via Trustpilot My second holiday with Iglu must say something. Part one easy holiday first class. May, 2024 via Feefo Good choice of cruises, easy online booking, saved my cruise booking for 24 hours for thinking time and as explained in email the team phoned and emailed me to remind/help with booking, excellent service, second cruise booked through Iglu. May, 2024 via Trustpilot This is the second time booking with Iglu. We had a cruise and stay Italian Lakes and the arrangement of cruise, hotel, train tickets etc was first class. This current booking is a cruise ex Southampton to canaries, the booking system was simple. May, 2024 via Trustpilot I was fully advised and had all the details and information for my cruise. April 2024 via Feefo Perfect. Easy to book online, no problems. Used their site many times. April 2024 via Feefo Comprehensive and seamless booking experience. April 2024 via Feefo It was all surprisingly simple. The agent was very good and well informed. January 2024 via Feefo Daughter-in-law did it on our behalf. The person she spoke to was very helpful as she was having problems with the phone signal. Managed to book our cruise and also had a discount on the holiday. Would recommend booking with Iglu again as my daughter-in-law has used them before and recommended them to us. Would recommend them to friends and relatives in future. January 2024 via Feefo I've just bought this, our first cruise, so can't comment on anything but the service I received when booking which was superb. The agent Jacob was friendly, helpful and informative. I couldn't have asked for anything more. If the rest of the service is of this quality we will have a wonderful time and will be incorporating cruises into our future holidays as a norm. December, 2023 via Feefo Easy website to navigate. November, 2023 via Feefo Booked another cruise with Iglu and they came up trumps again, on price and on attentiveness. Thank you! November, 2023 via TrustPilot It is easy to book my holiday on their website. I also receive a regular newsletter which is very useful and allows me to plan my holiday ahead of time. November, 2023 via TrustPilot Very prompt initial response to our query. Agent was polite and efficient when we phoned to book and confirm payment and the final booking arrived very quickly. November, 2023 via TrustPilot Our booking experience once again with IGLU was worth doing. The cruise price saved us quite a bit compared to the P&O full price. Although P&O say they will PRICE MATCH, their process is long winded and does not encourage people to bother. Adam the IGLU agent was very helpful and knowledgeable and pleasant to deal with. October, 2023 via Trustpilot Fantastic booking process, Derek was a lovely guy, knowledgeable, friendly, keen to answer questions and couldn't recommend enough. Thanks Iglu. October, 2023 via Trustpilot Left request with them - all sorted with no fuss. October, 2023 via Feefo Easy to book, good offers. October, 2023 via Feefo Explained the details and handled the booking very well. I did in fact recommend using Iglu to book the same cruise to our friends which they did the next day. October, 2023 via Feefo Always excellent service. October, 2023 via Feefo The service was top class. Septemeber, 2023 via Feefo Very professional and answered all our questions efficiently. Septemeber, 2023 via Feefo Right price, right holiday Septemeber, 2023 via Feefo Easy online website. Yes I would recommend Iglu to my friends. Septemeber, 2023 via Feefo Good service. Would use it again. Septemeber, 2023 via Feefo Excellent, easy to navigate. Septemeber, 2023 via Feefo A very professional & smooth booking operation to book our 2024 cruise to the USA. July, 2023 via Trustpilot Quick and easy. July, 2023 via Feefo Very helpful, had all the answers. July, 2023 via Feefo July, 2023 via Feefo Great service July, 2023 via Feefo Prompt service July, 2023 via Feefo Always find a good holiday July, 2023 via Google Reviews Reliable, easy to book, have used them multiple times. I would highly recommend and use them again. July, 2023 via Google Reviews Simple and user friendly booking system. My cruise was booked and paid for in less than 10 minutes. Highly recommend Iglu. July, 2023 via Feefo Always very easy to book with Iglu. This time I used their online format and it was very straightforward. I took advantage of a Cunard offer & saved even more via Iglu. July, 2023 via Feefo Website was very easy to use, made the whole experience stress free. July, 2023 via Feefo I left an enquiry and was called back within minutes. The information I received was clear and helpful and the caller was efficient and knowledgeable. I booked it in minutes. We've booked through Iglu previously and will definitely use them again. Very highly professional and I highly recommend them. June, 2023 via Trustpilot Today we booked our first cruise since covid lockdown. We had lots of questions about how we would find cruising now. They were all answered and worries were alleviated. Now I'm looking forward to getting back into cruising. April, 2023 via Trustpilot We never felt pressured into making a quick decision. We were given options and they were happy to discuss alternatives and returned our calls as promised. Confident that they have found the best deal they can. April, 2023 via Trustpilot Very good indeed. April, 2023 via Feefo Cruise Rebooking Easy to understand and use website with after sales service that's second to none. I have used Iglu many times and will continue to do so. November 2023 via Feefo Always book with Iglu for cruises, they give the best deals and are always professional. We always have particular requirements as we travel in a family group so they take the time to look for the appropriate cabins for our needs. Wouldn't book with anyone else. November 2023 via TrustPilot Booked with Iglu a few times now. Always very good from start to finish. Had the pleasure of booking with Gary, very good with all our questions. Went the extra mile to try and help me with places to find out about visas. Thanks Gary, very much appreciated. September 2023 via TrustPilot Great, easy to speak to someone, booked everything I wanted to, second time I have booked with Iglu. Will book with them again. September 2023 via Feefo Booked again. Another easy booking made. September 2023 via Feefo Always have booked with Iglu, so helpful and obliging. September 2023 via Feefo temperature degrees centigrade